

Fornham All Saints Computer Club

Teamviewer software to allow Remote Assistance

If you like the idea of my help should you have a problem with your computer then you need to install the following software onto your laptop or desktop computer. Windows users only I'm afraid.

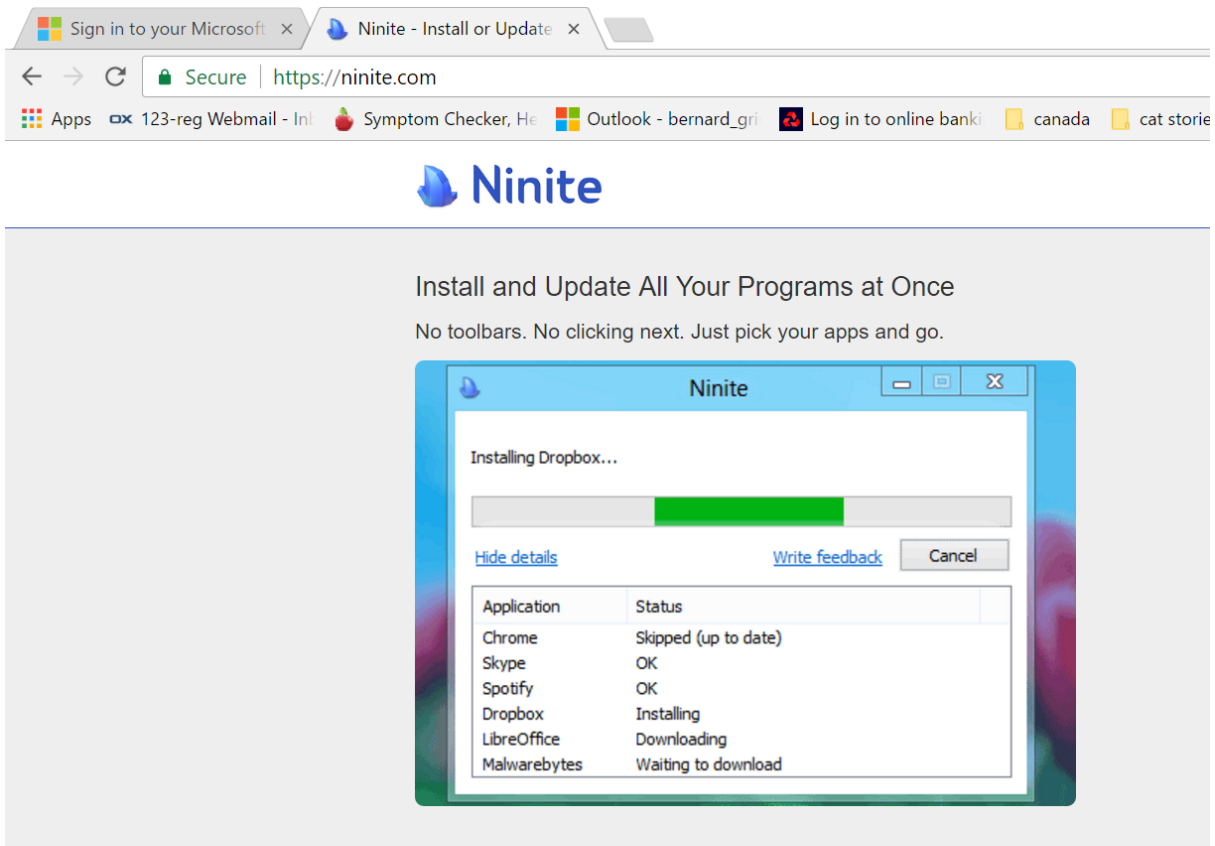
Teamviewer Software

Please follow these instructions to load the software, don't wait until you get a problem.

If you experience difficulties with the installation please let me know.

Type www.ninite.com into your browser

The page will display as follows



1. Pick the

Web Browsers

- Chrome
- Opera
- Firefox

Other

- Evernote
- Google Earth
- Steam

Messaging

- Skype
- Pidgin
- Thunderbird
- Trillian
- AIM

Utilities

- TeamViewer 12

Media

- iTunes
- VLC
- AIMP
- foobar2000
- Winamp
- MusicBee
- Audacity
- K-Lite Codecs

Runtimes

- Java 8
- .NET 4.6.2
- Silverlight
- Air
- Shockwave

Compression

- 7-Zip

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Click on the check box shown at the bottom of the above image to place a tick against Teamviewer

Scroll down

You will see the button shown below **Get Your Ninite**

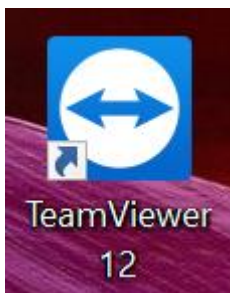
2. Download and run your custom installer/updater

Get Your Ninite

Ninite works on Windows 10, 8.x, 7, Vista, XP Service Pack 3, and equivalent Server versions.

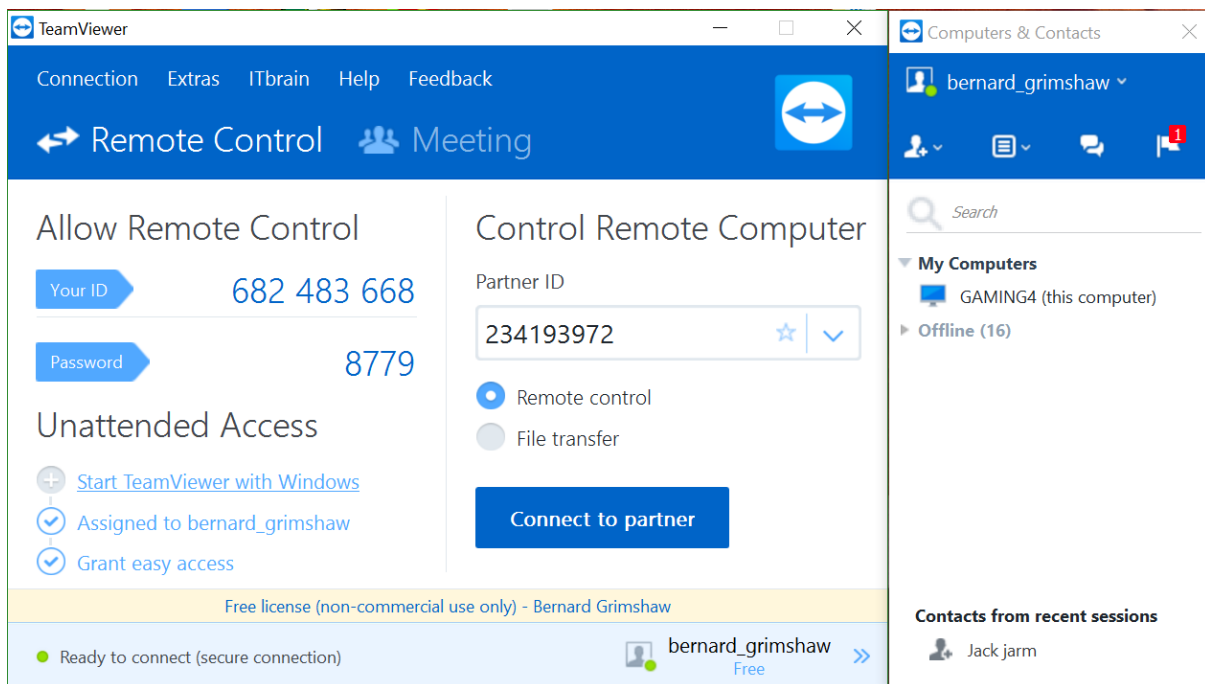
Click on the button and follow the install instructions

Once finished you will see a new shortcut on your desktop computer



Double click to run it

You will see a screen like the one below if you have achieved the correct installation



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You need to fire up Teamviewer occasionally to update on a regular basis. Click the HELP menu option then check for **new version**. We are currently at version 15 but it is important that you maintain this software at the most recent version, otherwise my version will not be able to communicate with your version.

As a final warning, please take extreme care when asked by someone to use Teamviewer to allow their access to your computer. This is a well-known trick to gain access to your personal information.

DO NOT GRANT ACCESS TO ANYONE YOU DO NOT KNOW PERSONALLY. DO NOT GRANT ACCESS TO ANYONE WHO TELEPHONES YOU CLAIMING TO BE FROM AN ORGANIZATION THAT YOU KNOW.

YOU HAVE BEEN WARNED

If you have not used **Ninite** before, this is an excellent website for downloading common software. Its main advantage is that it guarantees that your download is free of Viruses and includes no other unwanted attachments such as Toolbars. You can also use the site to update any software that you may have.

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Just a note about how to use Teamviewer. If you need my help, we will arrange a telephone conversation. You will have turned on your computer and have run the Teamviewer software.

You can see from the image above that it displays a partner id and a password. I will ask for both pieces of information and this will allow me to take remote control of your computer.

When we finish and you turn off the Teamviewer software, I will be unable to connect to your computer again until you give me the password which changes each time that we use it.

All done!

Regards Bernard